

Fax Message

➔ Hoteladresse



Confirmation

Dear Ms / Dear Mr James

We thank you for your reservation and we are pleased to confirm your reservation as follows:

guest's names:	Mr and Ms James
arrival date:	12 Novembre 2008
departure date:	14 Novembre 2008
room category:	double room (with bath and balcony)
room rate:	160 € per person per night
reservation number:	943676

Our prices all including breakfast, taxes and service.

In case of payment by credit card, please send us the credit card details (card number, holder, expiry date, safety code). If the bill is being paid cash, please transfer a deposit of € 300 on our bank account (see below) until 1 November.

Our check in time is from 3 pm, our check out time until 12 am.

In case of cancellation after 1 November we need to charge 20% of the room price. In case of no show, we charge the total amount for the booked period if we cannot sell the room otherwise.

We are looking forward to welcome you in our hotel. We will do our best to make their stay as pleasant as possible. We wish you a safe trip.

Thank you again for the reservation.

Yours sincerely

Front Office Manager